



Energy Sales FAQ

What if I'm currently in a contract?

Not to worry. You can still lock-in the new rate now and we will schedule it to start when your current contract expires. Our [Future Start Program](#) ensures you are not vulnerable to market conditions when your contract expires; this provides you with price protection, peace of mind, and budget certainty from rates being higher later.

Will there be any interruptions in my service?

No. The same local utility still delivers and maintains the power to your location. They still read your meter, regardless of Retail Electric Provider you choose. The switch from your old supplier to the new one is seamless. We handle everything for you!

Do I need to notify my current provider of the switch?

No, it is not necessary to contact your current Retail Electric Provider. The transition from your old provider to the new one is handled automatically.

How much will my Signing Bonus be?

This is based on your annual electricity consumption (kWh's). We will analyze your bill and send you the lower rates to choose from and how much the Signing Bonus will be. The more electricity you use the larger the Signing Bonus!

What plans do you offer?

Our energy suppliers offer a variety of plans to choose from. The most common being a Fixed rate plan. With this plan, your energy supply rate is "fixed" throughout the term of your contract. You can choose from 6 to 48 month terms. Our team will make recommendations based on the current market trends.

What if I'm a new business and don't have a bill yet? No problem. We can still offer you a low rate and your eligible for the Signing Bonus. We can get your new service setup without delay.