# **Merchant Processing Application and Agreement**

Please review the information below and sign if everything looks right. If you have any questions please contact your representative.



## **BUSINESS DETAILS**

	CONTACT INFORMATION						
First Name		Last Name					
Email		Phone Number					
	BUSIN	ESS INFORMATION					
NOTE: Failure to provid information.)	de accurate information may result in a withholding of mer	chant funding per IRS regulations. (See Part IV, Section A.4 of your Program Guide for further					
Business Legal Name		DBA Name					
Tax Filing Name		Tax Filing Method     EIN     SSN					
Tax ID (EIN)							
Type of Ownership	dividual / Sole Proprietor 🗌 LLC 🗍 Non-Profit Org 🦳 I	Private Corporation Partnership Public Corporation Tax Exempt					
	y applicable for Public Corporations)						
NYSE or NASDAQ		Stock Ticker Symbol (NYSE or NASDAQ)					
Industry (MCC)		Business Description					
Industry Options	Quasi Cash	Business Start Date					
Website		Business Phone					
	BUSINESS ADDRESS	BUSINESS LEGAL MAILING ADDRESS					
Street Address 1		Street Address 1					
Street Address 2	City	Street Address 2 City					
State	ZIP	State ZIP					
Country		Country					
	OWNE	RINFORMATION					
Please provide the		tly or indirectly, 25% or more of the equity interest of your business, or who have significant					
		rol, manage, or direct your business.					
	BUSINESS	OWNER INFORMATION					
First Name	Last Name	Street Address 1					
	COO LLC Member Owner Partner Presid	Street Address 2 City					
	asurer Vice President	State ZIP					
% Ownership	% Personal Guarantee	Yes Country					
SSN	Date of Birth						
Mobile Phone							
Email							

			ADDITIONAL BUS	INESS OWNER (1)				
First Name		Last Name		Street Address 1				
% Ownership	%	SSN		Street Address 2		City		
Date of Birth		Mobile Phone		State		ZIP		
		)		Country		)		
			ADDITIONAL BUS	INESS OWNER (2)				
First Name		Last Name		Street Address 1				
% Ownership	%	SSN		Street Address 2		City		
Date of Birth		Mobile Phone		State		JZIP		
				Country				
			ADDITIONAL BUS	INESS OWNER (3)				
First Name		Last Name		Street Address 1				
% Ownership	%	SSN		Street Address 2		City		
Date of Birth		Mobile Phone		State		ZIP		
		)		Country		, 		
ADDITIONAL BUSINESS OWNER (4)								
		)	ADDITIONAL BUS					
First Name		Last Name		Street Address 1		)		
% Ownership	%	SSN		Street Address 2		City		
Date of Birth		Mobile Phone		State		ZIP		
				Country				
			BANKING AND	PROCESSING				
	DEPOSIT BAI	NK ACCOUNT			WITHDRAWAL	BANK ACCOUNT		
Bank Name					s not required if it is t	he same as the Depo	sit account.	
Account Type	Checking Sav	vings		Bank Name				
Routing Number		Account Number		Account Type	Checking Sa	avings		
				Routing Number		Account Number		
	PROCESSIN	IG VOLUME		PRO	DUCT / SERVICE	E DELIVERY WIND	OOWS	
Average Monthly Ca	rd Volume	\$	/ month	On average, Produc	c <b>ts / Services are de</b> 14 Days 🗌 15–30 D			
Average Transaction	n Amount	\$						
	MODE OF TR	ANSACTION			THIRD PAR	TY PROVIDER		
In Person			%	Do you use any thir cardholder data? (E	d party provider (TF xamples include but	PP) to store, process are not limited to web	or transmit hosting companies.	
Telephone			%	Electronic Data Capt			<u> </u>	
Online			%	Yes No	third party provider ir	nformation:		
	Must to	al 100%		TPP Name				
				TPP Email				
				TPP Phone				

## EQUIPMENT

NEW ORDERS							
Product Name		Network	Qty	Price *	Frequency		
				\$			
				\$			
				\$			
	Clover Menu Requested		* Pri	ice does not include	tax and shipping & handling.		
	SHIP EQU	IPMENT TO					
Ship To Attention		Ship To Email					
Street Address 1							
Street Address 2		City					
State		ZIP					
Country							

## **MERCHANT SERVICES**

	AMERICAN EXPRESS	DISCOVER
Amex Program	Amex OptBlue Amex ESA	Discover Program Discover Full ACQ Discover EASI
Amex ESA SE	IATA/ARC Number	Discover EASI SE
	)	Discover Industry Options
		Enable Incremental Authorizations
		Debt Repayment Program

## **PRICING INFORMATION**

PRICING						
Discount Frequency Monthly Daily	Funding Rollup Net Fees and Deposits Separate Fees and Deposits Individual Batches					

## **DUES & ASSESSMENTS**

#### Dues & Assessments

In addition to the fees described in this Merchant Application and Agreement, you must pay us all Card Organization Charges. "Card Organization Charges" means all fees, charges, liabilities, or obligations that a Card Organization imposes on us (1) in connection with your acceptance of its payment types, (2) in connection with the transactions processed under your MID, (3) as a result of your acts or omissions, or (4) as a result of the acts or omissions of others that act on your behalf or that provide services to you. Card Organization Charges are not subject to the consequential damages exclusion in Section 28 of the Program Guide and include but are not limited to: assessments (including but not limited to dues, issuer reimbursements, fines, penalties, and fraud recovery losses); fees established by the Card Organizations (including but not limited to access fees, switch fees, and file fees); adjustments; and Chargebacks.

#### PROGRAM

#### Merchant Surcharge Program

A Surcharge is an additional fee that you add to relevant transactions as permitted by the Card Organization Rules and applicable laws (together, Applicable Laws). By choosing to assess a Surcharge and participate in this "Merchant Surcharge Program" (MSP), you agree that you are solely responsible for: (1) complying with all Applicable Laws and the Your Payments Acceptance Guide (which is contained in your Program Guide); (2) properly and clearly disclosing the existence and amount of any Surcharge to Cardholders in accordance with Applicable Laws; and (3) ensuring any Surcharge you add to a transaction does not exceed the limit provided in the Card Organization Rules. MSP is provided to you only by Processor and not by Bank.

You also agree that: (1) you are assessing a Surcharge on Cardholders for certain Credit Card transactions in an amount equal to the Surcharge Rate reflected below; (2) you will pay us the Discount Fees for Credit Card and Debit Card transactions on gross sales for all of the transactions that you submit (without reduction for refunds, returns, or chargebacks); (3) you will pay us the Transaction Fee (the fixed charge per transaction reflected below for each Debit Card transaction) for each sale and refund that you submit, as well as any other fees or charges reflected in this merchant processing agreement and which are not replaced by the MSP; (4) you will not assess a Surcharge for the portion of the transaction that is tip on paper, and you will be responsible to pay us the Discount Fee for the gross amount of all tips on paper; (5) you will be responsible to refund Cardholders any Surcharge you assess in the amount billed on such transaction; (6) you will not assess a Surcharge for the portion of the transaction that is tip on paper; and you will be tersponsible to pay us the Discount Fee for the gross amount of all tips on paper; (5) you will be responsible to refund Cardholders any Surcharge you assess in the amount billed on such transaction; (6) you will not assess a Surcharge for targe sort assess a Surcharge to the agreement and which are not replaced by the MSP; (4) you will be responsible to pay us the Discount Fee for such transactions, and you will comply with Applicable Law (including but not limited to, Connecticut, Massachusetts, Puerto Rico), you will be responsible to pay us the Discount Fee for such transactions, and you will comply with Applicable Laws any time you apply the MSP; and (7) we may change or cancel this Merchant Surcharge Program upon notice to you. We disclaim all warranties regarding the MSP; it is provided to you on an "as-is, with all faults" basis. Your use of the MSP does not: (1) guarantee compliance with any laws, Card Organization Rules, or applicable standards (includ

Visa Credit Card Discount Fee	3.3816	%	Consumer Surcharge Rate Billed by Merchant	3.50	%
Mastercard Credit Card Discount Fee	3.3816	%	Debit Card Transaction Fee	\$ 0.25	/ Each
Discover Credit Card Discount Fee	3.3816	%		+ 0.120	
Amex Credit Card Discount Fee	3.3816	%			
Debit Card Discount Fee	1.25	%			

TIERED					
Discount Fees	Credit	Non-PIN Debit	Discount Fees	Credit	Non-PIN Debit
Visa Qualified	%	%	Discover Qualified	%	%
Visa Mid-Qualified	%	%	Discover Mid-Qualified	%	%
Visa Non-Qualified	%	%	Discover Non-Qualified	%	%
Mastercard Qualified	%	%	Amex Qualified	%	
Mastercard Mid-Qualified	%	%	Amex Mid-Qualified	%	
Mastercard Non-Qualified	%	%	Amex Non-Qualified	%	

<b>INTERCHANGE</b>	PLUS
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Pass Through Interchange — You will be charged the applicable interchange rate from Mastercard, Visa, Discover and American Express as well as the Discount Fees listed below. Interchange Rates are variable and are determined by how your transactions clear, and are subject to change.

Passthrough Interchange Costs Gross Interchange Net Interchange				
Discount Fees	Credit / Non-PIN Debit			
Visa Qualified	%			
Mastercard Qualified	%			
Discover Qualified	%			
Amex Qualified	%			

#### **BILL BACK**

**Non-Qualified Surcharge Fee** (excluding interchange pass-through fees, see Section 26.1) Applies to Non-qualified MC, Visa, Discover, American Express OptBlue Credit and/or Non-PIN Debit Transactions.

		%
Discount Fees	Credit	Non-PIN Debit
Visa Qualified	%	%
Mastercard Qualified	%	%
Discover Qualified	%	%
Amex Qualified	%	

SWIPED/NON-SWIPED		FLAT RATE		
(If selected, the discount fees below apply to all payment types and brands accepted unless otherwise noted in this agreement)		Discount Fees Visa Qualified	Credit / Non-PIN Debit	
Swiped or Dipped Discount Fee (% of gross transactions)	%	Mastercard Qualified	×	
Swiped or Dipped Transaction Fee	\$	Discover Qualified	%	
Non-Swiped or Non-Dipped Discount Fee (% of gross transactions)	%	Amex Qualified	%	
Non-Swiped or Non-Dipped Transaction Fee	\$			

AUTHORIZATION & 1		PIN D	EBIT		
Authorization Fees (All Card Types)	\$ / Each	Discount Fee	(		%
ACH Batch Fee	\$ / Each	Transaction Fee	(	\$	/ Each
Voice Authorization Fee	\$ / Each				
Address Verification Fee (AVS)	\$ / Each				
Transaction Fees (All Card Types)**	\$ / Each				
**Transaction Fees (All Card Types) and together and billed on your mere					
CLOVE	R FEES		EB	вт	
Clover Platform Fee	\$ / Monthly	FNS#			
		Transaction Fee \$			/ Each
VOYA	AGER		WRIGHT E	EXPRESS	
Authorization Fee	\$ / Each	Discount Fee	(		%
Sales Discount	%	Transaction Fee		\$	/ Each
		Chargeback Fee		\$	/ Each
		Retrieval Fee	(	\$	/ Each
CARDPOINTE ANI	D GATEWAY FEES		TRANSA	ARMOR	
Setup Fee	\$ (One Time)	TransArmor Data Prote	ection		
CardPointe Monthly Platform Fee	\$ / Monthly	TransArmor Monthly Fee	ĺ	\$	/ Monthly
Gateway Monthly Fee	\$ / Monthly				
Gateway Transaction Fee**	\$ / Each				
**Gateway Transaction Fee and Transaction Fee and Transaction Fee and Transaction Fee and Transaction sour mere					
	MONTHLY AND MI	SCELLANEOUS FEES			
Application Fee	\$ (One Time)	Regulatory Product Fee	(	\$	/ Monthly
Minimum Processing Fee	\$ / Monthly	PCI Non-Compliance Fee		\$	/ Monthly
DDA Rejects	\$ / Each	Wireless Fee	ĺ	\$	/ Monthly
Statement Fee	\$ / Monthly	Wireless Activation Fee		\$	(One Time)
Chargeback Fee	\$ / Each	PCI Annual Fee		\$	/ Annual
Retrieval Fee	\$ / Each	PCI Concierge Monthly Fee		\$	/ Monthly
Annual Security Bundle Fee	\$ / Annual	)			

# CONFIRMATION

EARLY TERMINATION FEE				
The initial term of this Agreement is three years from the date of your approval by our Credit Department (the Initial Term). If you terminate this Agreement before the end of the then current term or otherwise stop processing your transactions with us, you will be charged this Early Termination Fee. After the Initial Term, subject to Part IV, Section A.3, this Agreement shall automatically extend for an additional period of one year each (each an Extended Term).				
Early Termination Fee		\$		
Client Initials				
PERSONAL GUARANTEE				
By signing below, signer(s) unconditionally guarantee(s) to the Processor and its successors and assigns the full and prompt payment when due of all its obligations of every kind and nature of Merchant arising directly or indirectly out of the Agreement and /or the TeleCheck / TRS Services Agreement or any document or agreement executed and delivered by Merchant in accordance with the terms of the Agreement. The undersigned further agrees to pay to the Processor all expenses including attorney fees and court costs) paid or incurred by the Processor in collecting such obligations and in enforcing this Guaranty.				
Signature			Date	
AGREEMENT APPROVAL				
Merchant Acceptance – Each person signing below agrees to the terms and conditions stated in the front and back of this agreement and certifies that all information provided in the application is true, correct and complete. Client acknowledges and agrees that we, our Affiliates and our third party subcontractors and/or agents may use automatic telephone dialing systems to contact Client at the telephone number(s) Client has provided in this Merchant Processing Application and Agreement and/or may leave a detailed voice message in the event that Client is unable to be reached, even if the number provided is a cellular or wireless number or if Client has previously registered on a Do Not Call list or requested not to be contacted by Client for solicitation purposes. Client hereby consents to receiving commercial electronic mail messages from us, our Affiliates and our third party subcontractors and/or agents from time to time. Each signer authorizes CardConnect LLC and/or the Member Bank or any agent of the Member Bank, to make whatever inquiries CardConnect LLC and/or the Member Bank or any agent of the Member Bank, to make whatever inquiries CardConnect LLC and/or the Member Bank and a merchant number is issued. You further acknowledge and agree that you will not use your merchant account and/or the Services for illegal transactions, for example, those prohibited by the Unlawful Internet Gambling Enforcement Act, 31 U.S.C. Section 5361 et seq, as may be amended from time to time, or processing and acceptance of transactions in certain jurisdictions pursuant to 31 CFR Part 500 et seq, and other laws enforced by the Office of Foreign Assets Control (OFAC). To help the government fight the funding of terrorism and money laundering activities, servicers obtain, verify, and record certain information including your full name, physical address, and any other information needed for identity verification purposes while processing this MPA, as described in the USA Patriot Act. Client certifies, under penalities of perju				
SIGN YOUR AGREEMENT			CARDCONNECT LLC	
Signature Date			Application Approved B Signature Title	By: Date
(SERVICER): FOR CARDCONNECT LLC, PNC BANK N.A. (A			PROCESSOR INFORMATION	
MEMBER OF VISA USA, INC. AND MASTERCARD INTERNATIONAL INC.).		Name	CardConnect LLC	
By: First Data Merchant Services LLC, pursuant to a limited power of attorney Signature		Address	1000 Continental Drive, Suite 300, King of Prussia PA, 19406	
			URL	www.cardconnect.com
			Customer Service (Ph	none) 1-877-828-0720