**Client Facing** 



## **Clover Hardware Agent Cost**

**Clover Pricing** 

|                  | Clover Station<br>Solo Bundle   | Clover Station<br>Duo Bundle  | Clover Mini  | Clover<br>Flex | Clover Go<br>Gen 2 Bundle | Clover Go<br>Gen 3 Bundle |
|------------------|---|---|--|----------------|---------------------------|---------------------------|
| Agent<br>Pricing | \$1,550.00<br>with cash drawer<br>\$1425.00<br><u>without</u> cash drawer | \$1,799.00<br>with cash drawer<br>\$1675.00<br><u>without</u> cash drawer | \$699.00<br>Generation 2<br>\$725.00<br>Generation 3 | \$549          | \$139.00                  | \$175.00                  |

Clover Go NFC can be purchased in bulk (case of 40 readers, at normal)

- Either option selected will incur a FedEx shipping fee
- Bulk orders for Clover Go/Go NFC are to be placed through First Data Hardware Services (TASQ)

## **Software Plan Pricing**

|             | Payments                                     | Essentials                                  | Register   | Counter<br>Service<br>Restaurant   | Table<br>Service<br>Restaurant   |
|-------------|--|---|--|--|--|
| Description | Basic payment<br>acceptance<br>functionality | Accept<br>payments and<br>run your business | Full featured POS<br>for various<br>verticals  | Vertical based<br>POS for QSR<br>merchants   | Vertical based<br>POS for FSR<br>merchants   |
| Pricing     | \$0.00/mo per<br>device                      | \$14.95/mo per<br>device                    | \$44.95/mo for<br>first device +<br>\$9.95/mo for<br>each additional<br>device per<br>location | \$44.95/mo for<br>first device +<br>\$9.95/mo for<br>each additional<br>device per<br>location | \$74.95/mo for<br>first device +<br>\$9.95/mo for<br>each additional<br>device per<br>location |

#### Legacy Software Plan Pricing

Applicable for all Clover merchants boarded *prior* to September 2021.

| Plan  | Clover<br>Station | Clover<br>Mini | Clover<br>Flex      | Clover Go<br>NFC    |
|---|-------------------|----------------|---------------------|---------------------|
| <b>Register Lite –</b> billed via App Market direct to merchant | N/A               | \$9.95         | \$9.95              | N/A                 |
| Payments Plus (Terminal)  | N/A               | \$0.00         | \$0.00 <sup>1</sup> | N/A                 |
| <b>Clover Go –</b> billed via merchant<br>statement             | N/A               | N/A            | N/A                 | \$6.00 <sup>1</sup> |

<sup>1</sup>Price is per MID

**Clover Pricing** 



#### **Clover Security\***

|                                   | Clover     | Clover | Clover | Clover Go |
|-----------------------------------|------------|--------|--------|-----------|
|                                   | Stations** | Mini   | Flex   | NFC       |
| Data Encryption +<br>Tokenization | \$5        | \$5    | \$5    | \$5       |

\*Per MID

\*\*Includes any Clover station device

Note: Listed in CoPilot as Transarmor

#### AT&T Wireless Fee

|                        | Clover Station | Clover Duo | Clover Mini | Clover Flex | Clover Go NFC |
|------------------------|----------------|------------|-------------|-------------|---------------|
| Wireless Data<br>Plan³ | N/A            | N/A        | \$15        | \$15.00     | N/A           |

<sup>3</sup>Fee is \$15 plus applicable taxes per active SIM per month. Monthly subscription fee is based on the number of active SIMs within the merchant account. Per month data usage allocation is 1GB per active SIM. Clover reserves the right to charge for overage (a fee for excess use of data).

### **Clover Platform Fee**

A monthly fee that provides access to the Clover platform with the ability to select the service plan with features and hardware that solves for their merchant's needs.

> Required on every merchant account that includes a Clover order, including hardware and non-hardware selections (if not added to the account at time of boarding, the account will <u>not</u> be approved)

#### **Clover Merchant Platform Agent Cost**

- Agent Expense:
  - Existing monthly CardPointe fee + an additional \$5 = Clover Platform fee (per MID/per month)
- The suggested merchant MSRP is \$34.95 (can be customized)

**Clover Pricing** 

# **Client Facing**



#### **Clover Peripherals**

|  | Agent Pricing                  | Clover Station | Clover Mini  | Clover Flex              | Clover Go NFC |
|--|--------------------------------|----------------|--------------|--------------------------|---------------|
| Cash Drawer                                      | \$125                          | $\checkmark$   | $\checkmark$ | √<br>Manual<br>Operation | N/A           |
| Kitchen Printer                                  | English: \$429<br>Asian: \$475 | $\checkmark$   | $\checkmark$ | √<br>(via router)        | N/A           |
| Quiet Kitchen<br>Printer (Thermal)               | \$400                          | $\checkmark$   | $\checkmark$ | √<br>(via router)        | N/A           |
| Epson Sticky Label<br>Printer                    | \$400                          | $\checkmark$   | $\checkmark$ | √<br>(via router)        | N/A           |
| Weight Scale                                     | \$455                          | $\checkmark$   | $\checkmark$ | √<br>Manual<br>Operation | N/A           |
| Bar Code Scanner<br>(Zebra DS9308<br>hands free) | \$299                          | $\checkmark$   | $\checkmark$ | N/A                      | N/A           |
| Bar Code Scanner<br>(DS2208 hands<br>free)       | \$225                          | $\checkmark$   | $\checkmark$ | N/A                      | N/A           |
| Mini Swivel Stand                                | \$105                          | N/A            | $\checkmark$ | N/A                      | N/A           |
| Clover GO NFC<br>Stand <sup>6</sup>              | N/A                            | N/A            | N/A          | N/A                      | $\checkmark$  |

<sup>6</sup> Clover GO NFC Stand can be purchased in bulk (case of 30 readers, at normal price) along with a one-time deployment fee of \$30 per case and a FedEx shipping fee of ~\$20. Bulk orders for the Clover Go NFC Stand are to be placed through First Data Hardware Services (TASQ).

#### Shipping:

Cost is based on quantity and shipping option chosen through FedEx (Ground, 2nd Day, 3 Day Express Saver, Overnight, Priority Delivery or Saturday).

#### Clover Support :

Clover Help Desk: 855.853.8340

#### **Clover Call Tag Fee:** \$15.35

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# **Clover Pricing**

# **Client Facing**



#### **Out of Warranty Swap Fees**

| Item Description                             | Agent/Merchant<br>Price |
|--|-------------------------|
| CLOVER STATION 2 DISPLAY                     | \$360                   |
| STATION 2 ACCESSORY KIT                      | \$50                    |
| STATION 2 PRINTER W/NFC AND CUSTOMER DISPLAY | \$128                   |
| OR   |                         |
| CLOVER STATION BASIC PRINTER                 | \$91                    |
| STATION DUO DISPLAY                          | \$255                   |
| STATION DUO STARTER KIT                      | \$75                    |
| STATION DUO CUSTOMER DISPLAY TERMINAL        | \$255                   |
| CLOVER STATION SOLO TABLET                   | \$345                   |
| STATION 2 ACCESSORY KIT                      | \$50                    |
| CLOVER FLEX (WI-FI / LTE+SIM)                | \$190                   |
| CLOVER FLEX STARTER KIT                      | \$16                    |
| CLOVER FLEX                                  | \$205                   |
| CLOVER FLEX STARTER KIT                      | \$16                    |
| CLOVER MINI                                  | \$250                   |
| ACCESSORY KIT                                | \$34                    |
| CLOVER MINI (WI-FI)                          | \$245                   |
| ACCESSORY KIT                                | \$34                    |

#### Clover Buyer's Remorse Returns

All Clover Buyer's Remorse returns can be requested by opening a **Clover/Clover Returns** CoPilot merchant ticket. The CardConnect Deployments team will work the ticket and will send the device to the appropriate vendor.

**Please Keep in Mind:** While hardware can be returned unopened in original packaging *or* in an opened box with different packaging, devices **not** in original packaging will be evaluated - approval for credit will be determined by the condition of the hardware.

Once the device is received and has been vetted and approved, CardConnect will issue a credit to the agent/merchant - minus the restocking fee (see below for more details). Please note, shipping costs are non-refundable.

#### **Restocking Fees**

- Clover Station 2: \$250.00
- Clover Mini: \$250.00
- Clover Flex: \$250.00

Note: All other Clover accessories that can be ordered separately (Cash Drawers, printers, barcode scanners, weight scales, etc.) have a \$10.00 restocking fee per item.

**Expert Tip:** If you do not want to incur the above fees, you may keep the Clover Buyer's Remorse device and request a re-provision.