

PARADISE POS

FEATURES



USERS

Roles

Every User of Paradise will need a role and multiple user roles can be assigned to each employee.

Quick Search

Quickly search for any item on the main screen and easily add it to a ticket.

Employee Database

This function allows you to set up a unique login for each User as well as assign the role for the User. (Owner/ Manager/Cashier/Server/etc) Also includes user info such as Birthdays, Addresses, Phone Numbers, Etc.

Clocking In and Clocking Out

When an employee account is made and active. Paradise will keep track of each employee every time they clock in or out. This gives you a detailed report of an employee's hours at the end of the pay period.

Start Break – End Break

This feature allows users to take their breaks without the need to clock out and clock back in.

Warning Threshold for Employee Hours

With each new role created you can apply a warning threshold for that role. This will warn you once a user has exceeded the number of allowed hours.

Complete Customization of Employee Accounts

You have the choice to give users under a certain role more access to advanced functions within Paradise by giving them a Custom Role.

Menu Templates for Specific Employee Roles

You can set different menu templates for certain employee roles. This allows the correct menu to be displayed for the employee role.

Button Permissions

Will give you an on screen visual of what buttons users have access to. This enables you to give certain users more access or restrict buttons from employees.

Employee House Accounts

Employee House Accounts allow users to put lunches, items, or gifts on a house account that can be paid for later.

Shift Reports

A Shift Report will show the total sales for a user for that shift as well as what they owe the business or what the business owes them. (Tip out - Tip in)

Daily Logs

Daily Logs shows what happens in Paradise. It will show if a user clocks in, voids a ticket, transfers, or discounts. This function gives you a live feed of user actions and time.

Tip Share

Allows the user the ability to pool money based on sales to a certain department which can, in turn, be distributed to bartenders or other employees eligible to collect at the end of a shift.

Commission

Reward employee performance by offering sales commissions. This feature allows the user the opportunity to compile information relative to paying an employee an amount of money based on sales. Paradise calculates the amount based on the assigned parameters making it simple for managers/owners to quickly determine how much is owed based on performance.

Manager Cards

With manager/employee cards you will be able to clock in and clock out with a simple swipe. Manager cards make a manager override effortless whenever a user needs to void a ticket or complete an action within the software that exceeds the parameters of their employee role.

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CUSTOMERS

Customer Database

The Customer Database allows you to keep track of customer info such as addresses, phone numbers and email addresses. Setting up a customer database will enable you to use house accounts, loyalty, layaway, and delivery or TO GO options as well.

Customer Marketing

Integration for SendInBlue that allows 300 emails each day to be sent to your customer database as part of their free subscription service.

Loyalty with Ticket History

When loyalty is enabled, you may set the points however you see fit. Such as \$1 equals 1 point or \$1 equals 100 points. Paradise keeps track of every loyalty ticket that is under that customer's account for you to be able to view at any time.

House Accounts

House accounts allows your customers to pay for tickets at a later time. This also includes ticket history.

Layaway

Enable your customers to put tickets on layaway to be paid off over time. This also provides a ticket history.

Store Customer CC for House Accounts

You may store a customer's credit card info so that a house account may be paid out at another time.

CFD (Customer Facing Display)

The Paradise CFD app allows customers to view their tickets as it's being rang up with totals on screen.

Sign On iPad

With Sign On iPad enabled, your customer will be able to sign their credit card slip on the iPad that you can then print out.

Gift Cards

Offer pre-loaded customized gift cards that display your company logo. This is included with gift card balance look up.

KDS

KDS (Kitchen Display System)

With a KDS connected to Paradise your kitchen staff can see orders sent back to them on a display. Tickets will display: Name, Items on Ticket and Time Sent. You can customize the KDS however you see fit, such as setting warning thresholds, configuring font size or choosing how many rows of tickets you see on the display.

DRAWER

Opening Cash Drawer

When an employee clocks in, Paradise will ask if they would like to open a cash drawer at this station. After confirming the cash drawer, it will pop open allowing them to count the tender inside. Once confirmed, this station will be ready to take cash payments.

Drawer Blind Count

Blind drawer counts help eliminate theft.

Joining the Drawer/ Virtual Drawer

Your employees can either run off the drawer or carry a bank. The system can account for either.

Drawer Recall

Drawer recall allows you to review cash drawers. See past and current cash drawers, displays dates, times, station, and drawer counts, all on one screen.

Pay In's and Out's

Track when money is taken or added to the drawer without a sale being made.

Tip in - Tip out

Track the tips that need to be taken from the drawer and when employees need to tip into the drawer from running a server bank.

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INVENTORY DATABASE

Par Levels and On Hand Counts

Create par levels for items so you know when to order. Add counts to inventory and add stock to inventory when items are received.

Add Unit Cost

Allows you to put an item's cost in that will calculate and track both cost and profit.

Pull Items Sold from Inventory

Every time a item is sold, Paradise will pull that item from your stock, keeping an accurate up to date inventory list.

Low Count on Item Alert

Paradise will notify you when a item is getting low in stock.

SKU for Barcode Look Up

When a Bluetooth barcode is paired with the system you can scan an item's SKU into its inventory sheet, allowing you to scan the item when checking out a customer or taking in more stock of the item.

Items Prompt for Price/Name/Quantity/Weight

Paradise gives the option of creating an item that can allow for entry of a price, change the name, enter a quantity to quickly sell larger volumes of an item, or to weigh the item. Paradise is compatible with hardware that can allow a user to customize the way they do business and manage their inventory (scanners, scales, etc.).

Add Modifiers

Modifiers allow the user unlimited ability to send commands associated with an item. In a restaurant setting, this helps servers to assign specific mods to items to let the kitchen or bar know exactly how to prepare a meal or drink. Modifiers can be programmed to instantly upcharge for any ingredient added to a recipe. They can be applied to entrees to give a customer a choice of side dishes, proteins, or options for combos. In a retail setting, modifiers can be used to tailor an item or service to a customer's desires using pre-programmed options.

Item Prompt for ID

Certain items require Age Verification. With this feature enabled items will prompt for ID to be scanned by your BT barcode scanner to verify age.

Allow Item for EBT

This Allows you to enable EBT for certain items in you inventory. With daily reporting for EBT sales.

Add/Assign Vendors

You can add vendors information into paradise, so you can reorder stock. When you assign a vendor to items you will be able to track what items you received and sell from that vendor.

Bottle Redemption

Some states require a bottle tax on recyclable items. Apply a tax on items that customers can return to be redeemed.

Add Additional Fields

Additional fields allow you to set additional options for a certain item such as size and color.

Print Labels for Items

With a Label Printer attached, you can print Labels with Name, SKU and Price for items in your inventory.

Price Check

When a SKU is attached to an item you can scan that item and do a price check for a customer without the need to ring up the item.

Scale Integration

Perfect solution for weighing food items and liquor bottles to track sales/consumption.

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TICKETS

Customize Tickets

Customize the top of your tickets to display your logo, company info and customized footer text.

Ticket Recall

Displays all tickets status. Ticket recall shows you everything. Ticket Recall allows you to view, modify, and reprint tickets.

Prompt Ticket Type

You can have paradise prompt you for a ticket type when making a new ticket. (Start Tab, Delivery, To Go, Name, Customer, Table, Room).

To Go

The To Go feature allows you to charge a Flat Rate or Percent on all To Go orders.

Delivery

With the delivery feature you can view past orders from customers. Quick create past orders and charge a fee with delivery orders. You can even add a QR code that is printed on the delivery ticket that is tied to Google Maps for turn-by-turn directions.

Pre-Auth Tickets for Bar Tabs

Pre-Auth customer's Credit Cards for Bar tabs to be closed later. You can set the Pre Auth-amount to whatever you see fit. You can close the tab without the need for the customers card again.

Rental & Deposit Tickets

Rental and Deposit Ticket allow you to pre auth a credit card towards a rental or a deposit on equipment. This ticket can then be closed out when the equipment is returned without having to take the customer card again. You can set these deposits to be fixed or have it prompt you for the deposit amount.

Schedule Tickets

Schedule tickets allows you to set catering orders, To Go orders and delivery orders for a later time or date.

Ticket Commands

With this enabled you can customize your kitchen tickets with special commands on top of the printed receipt.

Quick Pay and Fast Send

Quick pay will enable you to make quick sells without the need for ticket type (Name, Table ,TO-GO etc.).

Transfer Tickets

Transferring tickets allows tickets to be transferred from user to user.

Split & Combine Tickets

Employees can combine 2 or more tickets to make one ticket to pay out altogether. They can split tickets as well. They can split payments a certain number of times by the number of seats or evenly.

Add Gratuity

Gratuity can be applied to any ticket based on house rules for large parties before the ticket is closed.

Schedule Tickets

Schedule tickets allows customers to call in orders to be ready for pick up at a certain time.

Discounts

Tickets can be discounted by Percentage, Amount or by Default Discount. You can also set the value and remove tax on items as well.

Default Discounts

Setting up Default discount will create a short cut to certain discounts. You can set these discounts up to be Percent Off, Amount Off or Set Price.

Mix and Match

Mix and Match allows you to set discounts for multiple items when a certain number of items is reached. (Example: 2 For 1 special).

Schedule Discounts

With Schedule Discounts you can set up Happy Hour and Specials to become active during certain times thru out the day. Enable certain item to be discounted by Percent off, amount off and Set Price.

Printer Routing

Multiple kitchen prints available, detailed printer routing and time based printer routing.

Emailing Tickets

Any ticket can be emailed manually from Paradise when closing a ticket. Auto emailing can also be setup for customers.

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CUSTOMIZATIONS

Offline Mode

Paradise POS requires a connection to the internet to function at its full potential and to process card payments. In the event internet is lost, our stations will function independently until internet is restored. A failover router with a cellular service setup may be purchased to help ensure your system is always connected.

Cloud Warning /SSID Warning

When the device has no connection Paradise will prompt you to check your connection. If Paradise notices it isn't connected to the correct network it will prompt you to check your connection.

Apple Pay

If a customer has Apple Pay enabled on their device, they will be able to pay for a ticket by simply touching their device to the connected card terminal.

Custom Color Scheme

Customize Paradise to match your company colors with color scheme maintenance.

Table Diagrams

Table diagrams let you create multiple floor plans.

Multiple Payments

Multiple payments can be made on one ticket in the same pay screen.

Custom Station Color

Match your Paradise station to your business. Fully customize your Paradise POS station's stand and cash drawer.



Custom Greeting

Add a Custom greeting to Paradise so that you may send messages to employees when they go to log in to sell more of an item, current special or make them aware of a meeting that day.

Online Dashboard Reporting

The Online Dashboard contains all reports from the beginning of time. You can access this anywhere at any time. Pull Reports in .csv format that can be imported into QuickBooks.

Smart Tax

Smart Tax allows specified items to act as tax free items. However, if a ticket contains both Smart Tax and non-Smart Tax items, then all items will be taxed at their specified rates.

Cash Discount / Dual Pricing

Paradise POS offer various options to help your business recoup operating expenses. The most common practice is using a global percentage increase to all your products and then providing or displaying a discount for cash payments. Our customer displays and/or receipts will show both a Total and Cash Total to reflect the savings to your customers.

Detailed Reporting

Can choose to select date and time ranges as well as the ability to select individuals or group of employees on every report. All reports can be manually emailed out of Paradise to a recipient or your choice. All reports can be viewed on iPad, printed from the station or to a local network printer or downloaded to CSV format to be easily uploaded into any accounting software.

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ONLINE ORDERING

Print to the Kitchen

The online order automatically prints to the kitchen.

Contactless Order & Pay

Use Paradise generated QR codes on table tents or menus that allows your guests to browse the menu, place their order, and pay their ticket from their mobile device.

Direct Paradise Integration

The online ordering page automatically imports your Paradise POS menu and allows you to globally increase your item pricing if needed.

Curbside Pickup

As the customer placed their order on the website, they can select Curbside on the payment screen and enter their vehicle description. The customer is sent an email receipt with directions to follow to receive their order. When the customer arrives, they will select "Click Here" on their receipt so their order can be brought to them.

Retail Online Ordering

Comes with all the features of regular Online Ordering with the added ability to offer shipping to your customers. Shipping prices are based on item weight and the system automatically creates shipping labels. Integrated with USPS, UPS, and FedEx.

Online Ordering Pro

Upgrade to Pro to accept gift cards, add promo codes, use loyalty points, add an in-cart cross selling feature, and enable servers to use online ordering on their mobile devices to create orders as a mobile station that they can close on the point of sale. Pro also adds a running tab feature to the QR code feature.

Cash Discount Compatible

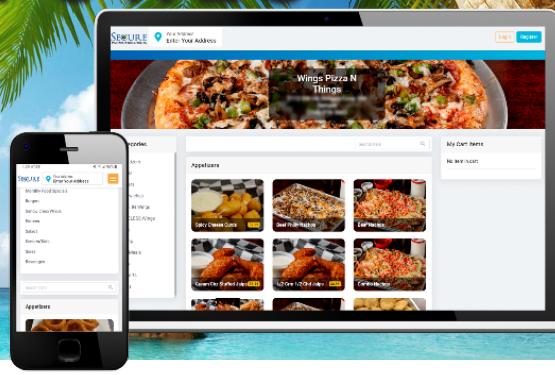
If your Paradise system utilizes cash discount, so can your Online Ordering.

Delivery Fees

Add delivery fees to online ordering delivery orders.

Zero Commissions

You pay the same regardless of the amount of orders you receive through online ordering.



PAY AT THE TABLE

Tip Adjust

Easily adjust tips on the device from the Ticket Recall screen.

Print at the Table

The device has a built-in printer that allows you to print the receipt right at the table for your customers.

Full Menu

Access all your menu items, synced from your Paradise database. Modifiers work exactly like they do one the Paradise system so you can be sure servers are accurately ringing in orders to the kitchen.

Split Tickets

Split tickets just like you would from the point of sale except Pay at the Table allows you to do so right from the table. Separate tickets by seat, split the whole ticket evenly, or move items between split tickets manually.

Table Number Selection

Easily select table numbers to assign tickets to and reopen them to pay them out or add new items right from the table.

Run Shift Reports

Run a shift report directly from the device after tips have been added and all tickets have been closed.

Employee Menu Templates

Menu templates transfer directly from your Paradise system; control which employees can access different portions of the menu.

